

January 27, 2012

CERTIFIED MAIL (7007 1490 0003 4207 3025)

Administrator
The Terraces at Skyline
715 9th Ave
Seattle, WA 98104

Boarding Home License #2054
Licensee: FH LLC

IMPOSITION OF CONDITION ON LICENSE

Dear Administrator:

Aging and Disability Services Administration, Residential Care Services (the Department) recently completed an onsite complaint investigation at your boarding home located at 715 9th Ave, Seattle, Washington. The investigation determined that your facility was in violation of boarding home licensing requirements. These violations are documented on the enclosed Statement of Deficiencies dated January 23, 2012.

As a result of the violations, conditions on your boarding home license being imposed. This action is taken under the authority granted in the Revised Code of Washington (RCW) 18.20.190 and the Washington Administrative Code (WAC) 388-78A-3160. The violations resulting in conditions are as follows:

WAC 388-78A- 2370(1)(a)(i)(ii)(iii)(iv)(v)(b)(i)(ii)(c)(i)(ii)(iii)(iv)(v)(2) Dementia Care.

The licensee failed to obtain information about patterns of Dementia related behavior for residents, to evaluate the significance and implications of information obtained, and integrate this information into individualized negotiated service agreements.

The department, based on the above violations, has determined that the following condition(s) shall be placed on your boarding home:

- 1. The facility must hire at their expense, a professional consultant knowledgeable about assessing the specific needs of residents with dementia and planning care around those assessed needs balancing resident safety and resident rights.***

2. *The consultant will provide staff training on identifying, interpreting, and meeting resident needs which are expressed in behaviors such as exit seeking and agitation using knowledge of the residents' significant life experiences.*
3. *The consultant will provide assistance to the facility in regard to re-assessing current residents who are on the dementia and catered living units who utilize wander guards and psychoactive medication to address resident behavior.*
4. *The consultant shall begin no later than February 13, 2012 and be in the boarding home weekly until all training is completed. Frequency may be changed upon recommendation of the consultant.*
5. *The facility must provide the consultant copies of the January 23, 2012 Statement of Deficiencies prior to beginning working with the boarding home.*
6. *The facility must post these conditions in the boarding home in a location accessible to residents and visitors.*

The effective date of the conditions on your license is immediately upon receipt of this notice. As provided in RCW 18.20.190, the effective date of the conditions on your license will not be postponed pending an administrative hearing or informal dispute resolution review.

Appeal Rights

You have the following appeal rights as provided in Chapter 18.20 Revised Code of Washington (RCW) and Chapter 388-78A Washington Administrative Code (WAC):

- You have the right to request an informal review of the Statement of Deficiencies and any subsequent state enforcement actions. You must file your request within **10 working days** of this notice. The Informal Dispute Resolution (IDR) process is described below.
- You have the right to request an administrative hearing to appeal the conditions and civil fine. You must file your request within **28 calendar days** of receipt of this notice letter. The administrative hearing process is described below.

Informal Dispute Resolution (IDR) Process:

To request an informal dispute resolution (IDR) meeting, please send your written request to:

**Informal Dispute Resolution Program Manager
Aging and Disability Serves Administration
PO Box 45600
Olympia, Washington 98504-5600
Fax (360) 725-3225**

The written request should:

- Identify the citation and/or enforcement action that is disputed;
- Explain why you are disputing the deficiencies or actions;
- Indicate the type of dispute resolution process you prefer (direct meeting,, telephone conference or documentation review); and
- Be sent within **10 working days** of the receipt of this notice.

Administrative Hearing Process:

A request for a state administrative hearing to contest state enforcement actions must be sent to:

**Office of Administrative Hearings
PO Box 42489
Olympia, WA 98504-2489**

The hearing request must be received by the Office of Administrative Hearings within **28 calendar days** of the receipt of this notice letter. A copy of this letter and a copy of the enclosed Statement of Deficiencies must be included with your request.

Plan of Correction/Attestation

You must:

Return the plan/attestation, on the enclosed report, within **10 calendar days** after you receive this letter. Include the following in you plan for each deficiency:

- The date you have or will correct each deficiency; and
- Provide a signature and date certifying that you have or will take corrective measures to correct each cited deficiency. Send your Plan of Correction to:

Lois Rasmussen, Field Manager
District 2, Unit D
20425 72nd Avenue South, Suite 400
Kent, WA 98032
Phone: (253)234-6020 / Fax: (253) 395-5071

Administrator
The Terraces at Skyline
January 27, 2012
Page 4

If you have any questions, please contact Lois Rasmussen at (253) 234-6020.

Sincerely,

Lori Melchiori, Ph.D.
Assistant Director
Residential Care Services

Enclosures:

cc: Linda Ronco Compliance Specialist
RCS Field Manager – District2, Unit D
RCS District Administrator – District 2
HCS Regional Administrator – Region 2
DDD Regional Administrator – Region 2
Office of Financial Recovery
Washington State Long Term Care Ombudsman
Area Agency on Aging, AAA-King
Medicaid Fraud Control Unit
John Ficker, HCS
HQ Central Files